CHARTERED INSTITUTE OF LOGISTICS AND TRANSPORT

INTERNATIONAL DIPLOMA IN LOGISTICS AND TRANSPORT

DP02 SUPPLY CHAIN MANAGEMENT

SEPTEMBER 2021

Instructions to Candidates

Candidates are advised to spend NOT more than 45 minutes on each question.
Credit will be given for citing relevant examples.

3 HOURS

Answer 4 Questions only

Question 1

Assess any **five (5)** factors that constrain value chain development in Zimbabwean agricultural supply chains. **(25 marks)**

Question 2

Demonstrate your understanding on the following terms as used in supply chain management system. Provide relevant examples in each case.

i) Freight forwarders **(13 marks)**
ii) Freight Brokers **(12 marks)**

Question 3

Examine the key components of customer service. **(25 marks)**

Question 4

Discuss how a strategic fit is obtained by a company. **(25 marks)**

Question 5

Discuss five **(5)** risks of being in a long term contract. **(25 marks)**

Question 6

Examine the uses of contracts under supply chain management. **(20 marks)**

b) Identify and explain any four roles of specification **(5 marks)**