INTERNATIONAL CERTIFICATE IN LOGISTICS AND TRANSPORT

SUPPLY CHAIN OPERATIONS
07-L3

JUNE EXAMINATION 2024

Instructions to Candidates

- Duration of examination: **2.30 hours**
- **Answer any FIVE questions**
- Questions may be answered in any order.
- Allocation of marks is indicated along each question.
- Credit will be given for citing relevant examples.
- Write legibly.

Question 1

Explain how the Business Process Re-engineering (BPR) contributes to the supply chain concept for an organization. **(20 marks)**

Question 2

Utilizing supply chain concepts, fully describe how organizations have improved their competitiveness **(20 marks)**

Question 3

How important is information flow in enhancing organizations' supply chain processes. Explain how you understand the processes. **(20 marks)**

Question 4

Illustrate and clearly explain the key elements that determine the success or failure of a supply chain process. **(20 marks)**

Question 5

Explain the developments that have taken place since the evolution of the supply chain concept. **(20 marks)**

Question 6

'Information technology and communications have broadened the scope and ability of supply chain networks'. Elaborate this statement and demonstrate your understanding of its definition. **(20 marks)**