INTERNATIONAL INTRODUCTORY CERTIFICATE IN LOGISTICS AND TRANSPORT

INTRODUCTION TO PLANNING & OPERATING PASSENGER TRANSPORT

INTRO-06

JUNE EXAMINATION 2024

Instructions to Candidates

- Duration of examination: **2.30 hours**
- **Answer any FOUR questions.**
- Questions may be answered in any order.
- Allocation of marks is indicated along each question.
- Credit will be given for citing relevant examples.
- Write legibly.

Section A Complusory 40 marks

Question 1

(a) What is the difference between scheduled and non-scheduled services? **(5 marks)**

(b) List any ten facilities that passengers expect to see at an interchange. **(10 marks)**

(c) Summarise the issues that might have to be taken into consideration when seeking to provide a commercial service, and a financially supported service. **(15 marks)**

(d) If you were to advise a passenger transport operator of the action to control revenue and costs so that earnings exceed expenditure, what target statistics would you recommend being used. **(5 marks)**

(e) State the reasons for the regulation of passenger transport. **(5 marks)**

Section B

Answer any THREE questions.

Question 2

(a) For each of the four types of services in passenger transport, name, describe and give an example of each. **(12 marks)**

(b) Explain what is meant by Park & Ride. Would this concept play a more significant role in the planning of a passenger transport network in Zimbabwe.
Explain your views in detail. **(8 marks)**

Question 3

(a) In passenger transport what is an interchange? **(2 marks)**

(b) Describe the issues that need to be considered at a bus terminus? **(6 marks)**

(c) Name any two terminal points in Zimbabwe and describe each terminus according to the passenger transport issues cited in question 3(b). **(12 marks)**

Question 4

(a) Operators compare revenue with costs, give examples and write brief notes on:
(i) variable costs
(ii) semi variable costs
(iii) fixed costs and
(iv) budget **(12 marks)**

(b) How is IT applied in controlling passenger transport operations. **(8 marks)**

Question 5

(a) Which modes of transport are used to ferry passengers in Zimbabwe and give an example of an organisation/company for each mode you identify. **(4 marks)**

(b) Name any SIX statutory bodies that regulate passenger transport in Zimbabwe. **(6 marks)**

(c) State the two methods of applying regulation to passenger transport. **(4 marks)**

(d) Suggest issues that a passenger transport operator should always be aware of, to help them comply with regulations. **(6 marks)**